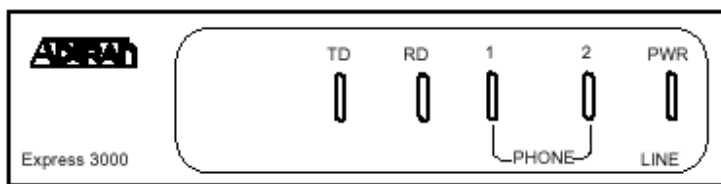




ADTRAN Express 3000 Front Panel LEDs

The Express 3000 Front Panel contains five LEDs associated with the DTE port and the ISDN interface. The following charts can also be found in the **Express 3000 User Manual, Chapter 2**.



LED	Color	Description
TD	Green	Transmit Data (TxD)
RD	Green	Received Data (RxD)
1 or 2	Slow Green Flash	Attempting SPID registration.
	Fast Green Flash	Attempting TEI registration.
	Solid Green	POTS 1 or 2 in use.
	Off	Ready. No data traffic.
	Solid Amber	B channel 1 or 2 passing data (includes Data over Voice).
	Amber Flash	Remote test originate.
PWR/LINE	Solid Green	Link established. Calls can be placed.
	Off	No power.
	Flashing	Link is not established. Calls cannot be placed.

Troubleshooting

- PWR LINE** is flashing; no other lights ever flash:
 The Express 3000 has power but does not see an active ISDN line.
 Troubleshooting: Confirm that the ISDN line is plugged into the **ISDN** port on the back of the unit. If the LEDs do not change, report the line problem to your ISDN service provider.

- **PWR LINE, PHONE 1 and PHONE 2** are all flashing out of sequence; first the **PWR LINE** blinks, then the **PHONE 1** and **PHONE 2** lights blink:
The Express 3000 detects an active ISDN line; however, it is not configured correctly for the line.
Troubleshooting: Run the Express Configuration Wizard and confirm that your SPIDS, switch type and phone numbers are all programmed into the unit. If this information in the Express 3000, report a line problem to the Telephone Company and explain that you cannot synch up to the ISDN switch.
- **PWR LINE** is on solid:
This is a normal condition. The Express 3000 is correctly configured to the ISDN line.
- **PWR LINE, PHONE 1 and PHONE 2** are flashing at the same time:
The Express 3000 has failed a firmware upgrade. See Upgrading the Express 3000 Software (Knowledgebase Article 2318) to manually recover and upgrade the firmware.
- **PHONE 1 and PHONE 2** correspond to the ports on the back of the Express 3000 labeled **1** and **2**. The **PHONE** LED will turn GREEN during an analog (phone, fax, or modem) connection. During digital connections, the LEDs will turn AMBER, beginning with **PHONE 2**. During a 2-channel call, **PHONE 1** will also light. If you have problems getting the 2nd channel to light, see ADTRAN Technical Support Note Using the ADTRAN Express 3000 with Windows 95/98 Dial-Up Networking (Knowledgebase Article 1654).

If you experience any problems using your ADTRAN product, please contact ADTRAN Technical Support.
