

## Disabling the Call Waiting Beep on ADTRAN IP 700 Series Phones

### Overview:

By default ADTRAN IP 700 Series beep when there is a call waiting. This document will explain how to disable this functionality on phones running 1.3.11 or higher firmware.

### Configuration Steps:

1. In the GUI on the 7100, go to *Voice->IP Phone Configs->Global Files->ADTRAN adtran\_customer.txt*
2. Add the following two lines in the textbox (make sure each entry shown below is on a single line, or the phone will have problems reading the config file):

```
ToneDefine 1,0,0,0,0,0,0,0,0,1,0,0x0000,10,1,0,10,0,0  
ToneMap Wait,1
```

The screenshot shows the 'IP Phone Configs' web interface. At the top, a blue header bar contains the title 'IP Phone Configs'. Below the header, a message states: 'From this page you can create and manage configuration files and settings for your IP phones.' A navigation bar contains five tabs: 'Phone Configs', 'Global Directory', 'Boot Settings', 'Default Settings', and 'Global Files'. The 'Global Files' tab is selected. Below the tabs, there are two file tabs: 'Polycom customer-sip.cfg' and 'ADTRAN adtran\_customer.txt'. The 'ADTRAN adtran\_customer.txt' tab is active. A text area contains the following configuration: '#Customer Specific Configuration for ADTRAN IP Phones', '#Filename: adtran\_customer.txt', 'SntpServer 10.10.20.1', 'ToneDefine 1,0,0,0,0,0,0,0,0,1,0,0x0000,10,1,0,10,0,0', and 'ToneMap Wait,1'. A 'Save' button is located at the bottom right of the configuration area.

3. Click *Save*
4. Reboot the phone(s) manually or issue a check-sync, which will cause them to reboot.