Host site is having no issues with calls. Remote sites indicate incoming caller can hear them fine but remote sites cannot hear incoming caller. Latency between sites is consistent and averages around 30-40ms.

All calls come in and out of PRI at Host and then are sent or received across tunnels to branches

PRI

## Host Netvanta 7100

150/10Mbps Cable Connection

GRE/VPN tunnels from Host to Branches Hub and Spoke no Mesh topology

Branch 6355

75/10Mbps Cable Connection



interface eth 0/0 description WAN connection ip address ip access-policy Public ip crypto map VPN ip flow ingress media-gateway ip primary traffic-shape rate 10000000 gos-policy out VOIP no awcp no shutdown

no lldp send-and-receive

qos map VOIP 10 match dscp 46 26 priority unlimited

Not sure what the ip flow ingress is, maybe that was top talker related when I was troubleshooting

I notice when I look at QoS assignment it shows "none" for Inbound QoS policy and VOIP for Outbound. Should I apply the policy to Inbound as well on remote locations? interface eth 0/0 description WAN connection ip address ip ffe access-policy Public crypto map VPN media-gateway ip primary traffic-shape rate 1000000 qos-policy out VOIP no awcp no shutdown no lldp send-and-receive

qos map VOIP 20 match dscp 46 26 priority unlimited