1 PHONEEASY IP CONSOLE INSTALLATION GUIDE FOR ADTRAN NETVANTA 7000 SERIES

This document must be read and understood in full prior to installation commencing. Failure to do so may cause operational errors by PhoneEasy IP Console.

1.1 Procedure - Installation

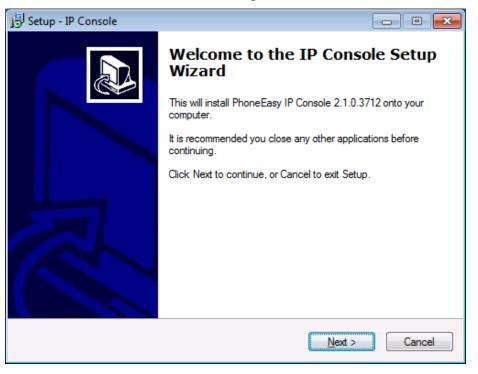
1) Log into the PC with a User account having Administrator rights.

(For Windows Vista and Windows 7 installations, please refer to Appendix A for additional Instructions)

- 2) Launch the PhoneEasy installation by double clicking on "PhoneEasy_IP_Console_Setup.exe".
- 3) Click <OK> on the Language Selection.

Select La	inguage
1	Select the language to use:
	English (United States)
	OK Cancel

4) Click <Next> on the Welcome to Setup Wizard Screen.



5) Accept licence and click next.

15 Setup - IP Console	• 💌
License Agreement Please read the following agreement carefully.	
You must accept the terms of this agreement before continuing with the installatio	n.
Please read the following terms before proceeding. This is the legal agreement between you and Adva Tel, a division of Telematic Communications Pty Limited ('Adva Tel'). Adva Tel is the copyright owner of the PhoneEasy software suite including its component modules, related materials and documentation ('Software By installing or downloading Software you agree to the terms below and Adva Tel agrees to license you for the use of Software as set out below. If you do not agree with these terms then do not proceed further with this installation or download, or you have already installed or downloaded Software you are required to immediate and permanently delete Software from the computer or media systems containing the downloaded or installed Software. Trial Period: The Software may at Adva Tel's discretion include a trial licence key () accept the agreement	ee if ely
I do not accept the agreement	
< <u>Back</u> <u>N</u> ext >	Cancel

6) Click <Next> on the Select Destination Location screen.

🔂 Setup - IP Console	- • -
Select Destination Location Where should IP Console be installed?	
Setup will install IP Console into the following folder.	
To continue, click Next. If you would like to select a different folder, click	Browse.
C:\Program Files (x86)\Advatel	Browse
< <u>B</u> ack Next >	Cancel

7) Click <Next> on the Start Menu Location screen.

🔂 Setup - IP Console	- • •
Select Start Menu Folder Where should Setup place the program's shortcuts?	
Setup will create the program's shortcuts in the following Start N	1enu folder.
To continue, click Next. If you would like to select a different folder, click	Browse.
Advatel	Browse
< <u>B</u> ack Next >	Cancel

8) Review the installation information on the Ready to Install screen and if acceptable click <Install>.

😼 Setup - IP Console	
Ready to Install Setup is now ready to begin installing IP Console on your computer.	
Click Install to continue with the installation, or click Back if you want to re- change any settings.	view or
Destination location: C:\Program Files (x86)\Advatel Start Menu folder: Advatel	*
*	т. F
< <u>B</u> ack Install	Cancel

9) Click <Finish> on the Completing the Setup Wizard screen and the Configuration Wizard will start.



10) Click <Next> on the Welcome to SIP Configuration Wizard Screen.

Configuration Manager	
	Welcome to the IP Console for SIP Configuration Wizard This wizard configures the essential telephony settings for IP Console. Upon completion the entered values will be saved and IP Console will be ready to make and receive calls. Further configuration changes can be made from the <tools-options> menu in IP Console. Information on <tools-options> settings can be found in IP Console help.</tools-options></tools-options>
	Next > Cancel

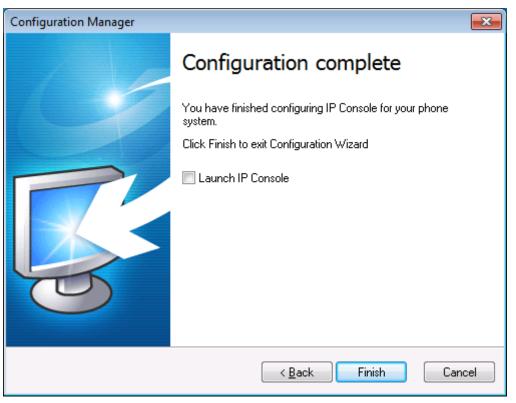
11) Click on <Phone and Modem Options> to specify the Country & Area code then click <Next>.

Configuration Manager	
Confirming Your Telephone Location IP Console telephone number analysis rec	quires correct location setting.
Windows reports your current location a	s:
Country:	United States
Area code:	256
Control Panel. Under the <dialing rules<br="">locations. If more than one location is sp</dialing>	n Window's <phone and="" modem=""> applet in the > tab a user is able to specify one or more pecified the user is also able to indicate which is n IP Console requires that at least one location</phone>
	and <area code=""/> fields be completed for the the leading 0 where it is part of a country's
Phone and Modem Options	
	< <u>B</u> ack Next > Cancel

12) Specify the Username, Password, Domain (FQDN of SIP Server e.g. sip.example.local) & Proxy (if applicable) of the SIP Credentials and then click <Next>.

Configuration Manager		×					
SIP Credentials Enter your login information for your SIP telephone account.							
	0001						
<u>U</u> sername/Extension:	2001						
<u>P</u> assword:	****						
<u>D</u> omain:	10.10.10.1						
Pro <u>x</u> y:							
	< Back Next >	Cancel					

13) Select not to launch PhoneEasy Client and Click <Finish> on the Configuration complete Screen.



- 14) After the installation process the following items are installed onto the computer under Start> All Programs>AdvaTel> IP Console & Licensing (Activation & Deactivation).
- 15) Start the PhoneEasy Client and you will need to activate the license for your client via the Licence Activating Wizard. (*Internet access is required for this*)

🖳 AdvaTel Licenc	e Activation Wizard			×
Software	Registration			
Please fill in the f	ields below (*mandatory)			
Company Na	me*: AdvaTel			
First Name:	Phillip	Last Name:	Wong	
Email*:	PhoneEasy.Support@adva	Phone Number:	+61386958695	
				_
		< <u>B</u> ack	<u>N</u> ext > Cancel	

1.2 Configuration - Procedure

- 1) Load the PhoneEasy Internal, External, Emergency & Favourites Directory into PhoneEasy IP Console by going to File>Export/Import using a csv file. The easiest way of getting a feel for importing and exporting a PhoneEasy directory is to insert one or two entries into a blank directory, export it, review the resulting exported CSV file, make a change or two before importing it again in to PhoneEasy. Refer to Appendix A for more information.
- 2) Configure the SIP Settings under Tools>Options>SIP Settings
 - 1. Username: The username part of your registration credentials required to establish a connection with your telephone service (e.g. 2001)
 - 2. Password: Password part of your registration credentials.
 - 3. Domain: The domain name of the user account (e.g. 10.10.10.1 or sip.example.local).
 - 4. Proxy: Some telephony services, Internet gateways, or firewalls may require SIP be routed to a proxy server. Enter the name or address of the proxy where required.
 - 5. Port: The IP port number to connect to for SIP signalling. (Default is 5060 and should not need to be changed)
 - 6. Set the Feature Settings as per your Switch configuration:
 - Music on Hold (Leave this Blank)
 - Resource List. (Status Group to be provided by your ADTRAN administrator e.g. <Status Group>@<Switch FQDN or IP Address>)
 - Group Pickup (Code to be provided by your ADTRAN administrator. This enables click on the "Pickup" Flexkey to Group Pickup a ringing Internal Contact)
 - Directed Pickup. (Code to be provided by your carrier. Default is *52) (This enables right-click to "Pickup" a ringing Internal Contact which is being monitored).
 - 7. Set the Audio Settings accordingly.
- 3) Next Select <Tools-Options-Call Settings-Outgoing Calls> from the PhoneEasy Desktop window. Put in the following settings:

Incoming calls

"Voicemail number" (Default is *98). The Voicemail number will be provide by the Telephony Administrator.

Outgoing calls

"Length of Internal Numbers" as e.g "4"

4) Next (if required) Select <Tools-Options-SMS Settings-Gateway Info & Proxy Settings> and put in the "User Name & Password" (*Provided by Messagenet*) and Proxy Settings (Provided by System Administrator). URL to register for a Messagenet Account is <u>https://www.messagenet.com.au/advatel/</u>.

User Name - the user name that is used to access the SMS gateway. (*Provided by Messagenet*)

Password - the password that is used to access the SMS gateway. (*Provided by Messagenet*)

5) Click <OK> to save the changes.

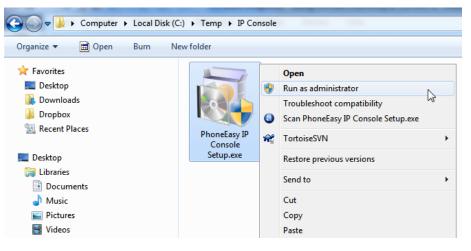
Appendix A

Windows Vista & Windows 7 Installation

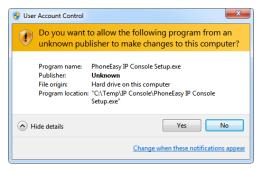
- 1) (Standalone) Log into the PC with Local Administrator rights (Administrator, Default User) or the Domain Administrator User (Networked)
- 2) (Networked) Log into the PC with the Domain Administrator User
- **3)** If the Domain Administrator User (Networked) login in not available, then a user with "Administrators", "Domain Admins" & "Domain Users" group membership is required.

Local Admin Properties	x
Dial-in Environment Sessions Remote control Remote Desktop Services Profile Personal Virtual Desktop COM+ General Address Account Profile Telephones Organization) }
Member of: Name Active Directory Domain Services Folder Administrators Exch2010.AdvaExperimental/Builtin Domain Admins Exch2010.AdvaExperimental/Users Domain Users Exch2010.AdvaExperimental/Users	
Add <u>R</u> emove Primary group: Domain Users	
Set Primary Group There is no need to change Primary group unless you have Macintosh clients or POSIX-compliant applications.	
OK Cancel Apply Help	

4) Launch the PhoneEasy installation by right clicking on "Setup.exe" and selecting "Run as administrator".

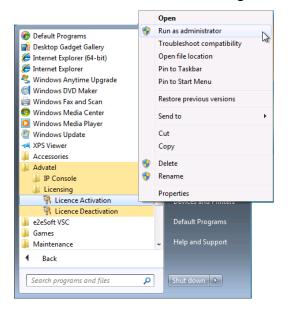


5) Allow the installation to commence by clicking "Yes" to the UAC warning



Note: If you are prompted for a username and password at this step, your current login does not have sufficient rights to perform a successful installation. Cancel the setup and log into the PC with a user account of sufficient privilege level, as defined in Step 3.

- 6) Follow Steps 3 to 14 on pages 1 to 7 to complete the installation.
- 7) After installation is complete, Activate the license by right clicking on "License Activation" found in Start>All Programs>AdvaTel>Licensing



8) Allow the Application by clicking "Yes" to the UAC warning



Note: If you are prompted for a username and password at this step, your current login does not have sufficient rights to perform a successful installation. Cancel the setup and log into the PC with a user account of sufficient privilege level, as defined in Step 3.

- 9) Complete the required fields in the License Activation Wizard
- **10)** Log off the PC
- **11)** Log into the PC with any "User" account

Upon successful installation PhoneEasy IP Console is now available for use by any users logged into the PC.

Note: Each new user will be required to configure SIP settings and Contacts, these settings are saved for future logins by the same user.

Appendix B

Internal

first_name	last_name	primary_n umber	mobile_nu mber	department	location	email	user_1	user_2

External

first_name	last_name	primary_nu mber	mobile_nu mber	organisation	address	email	user_1	user_2

Emergency

contact_name	primary_number	call_type	description	

Favourites

contact_id	source_table_id	source_contact_id	first_name	last_name	primary_ number	mobile_ number	email