

---

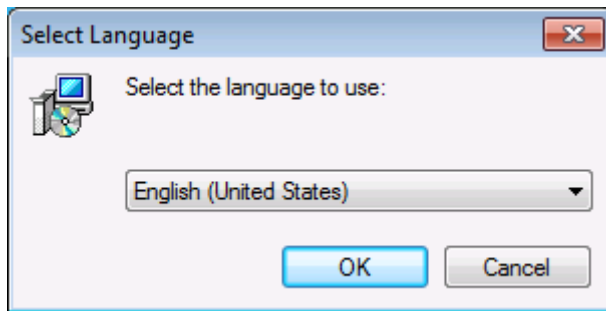
# 1 PHONEASY IP CONSOLE INSTALLATION GUIDE FOR ADTRAN NETVANTA 7000 SERIES

---

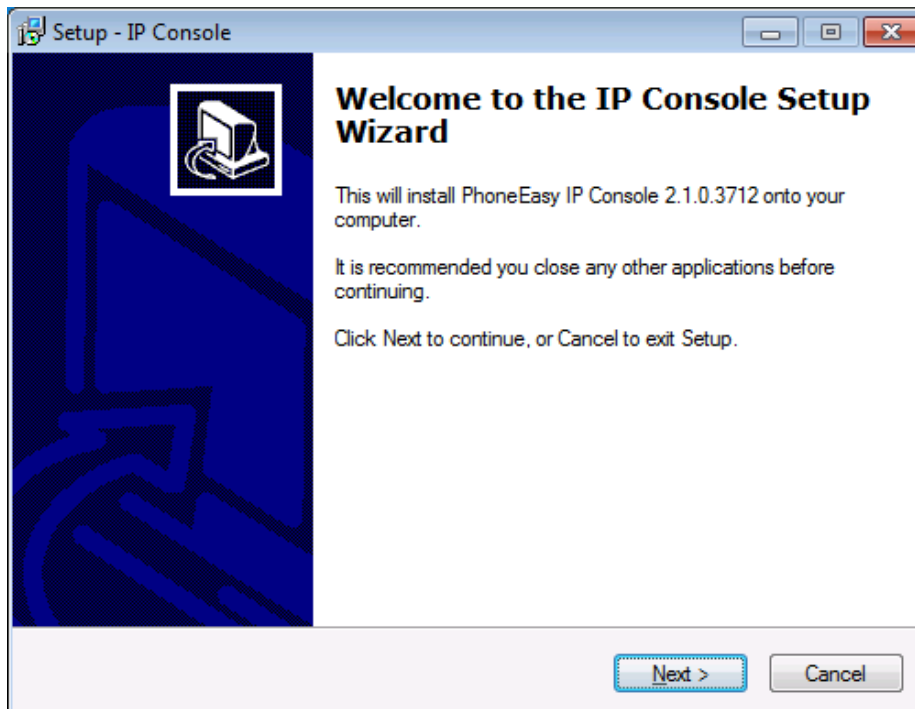
This document must be read and understood in full prior to installation commencing. Failure to do so may cause operational errors by PhoneEasy IP Console.

## 1.1 Procedure - Installation

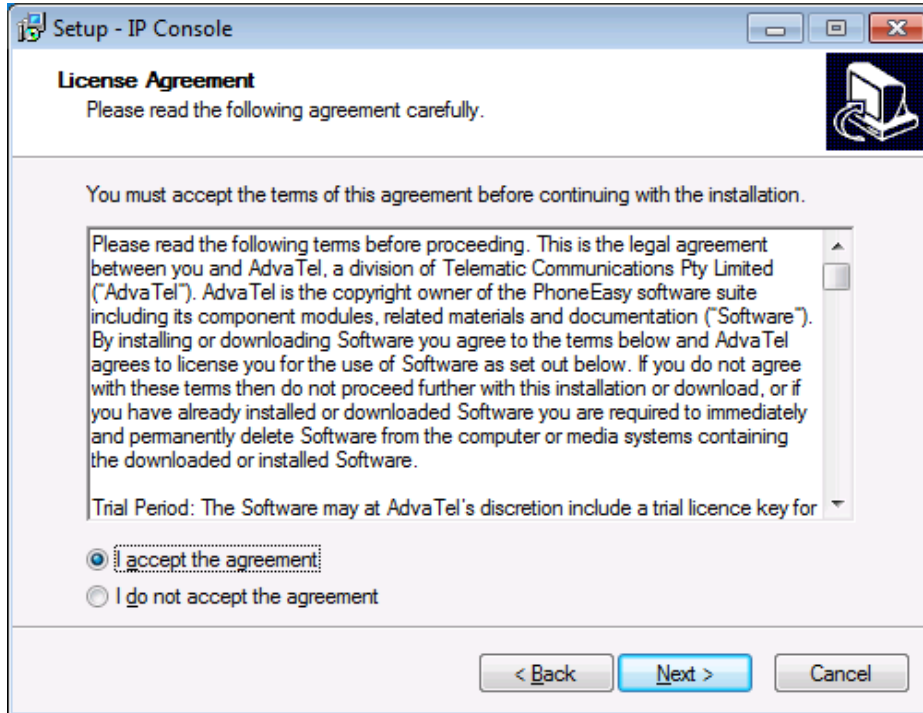
- 1) Log into the PC with a User account having Administrator rights.  
(For Windows Vista and Windows 7 installations, please refer to Appendix A for additional Instructions)
- 2) Launch the PhoneEasy installation by double clicking on “PhoneEasy\_IP\_Console\_Setup.exe”.
- 3) Click <OK> on the Language Selection.



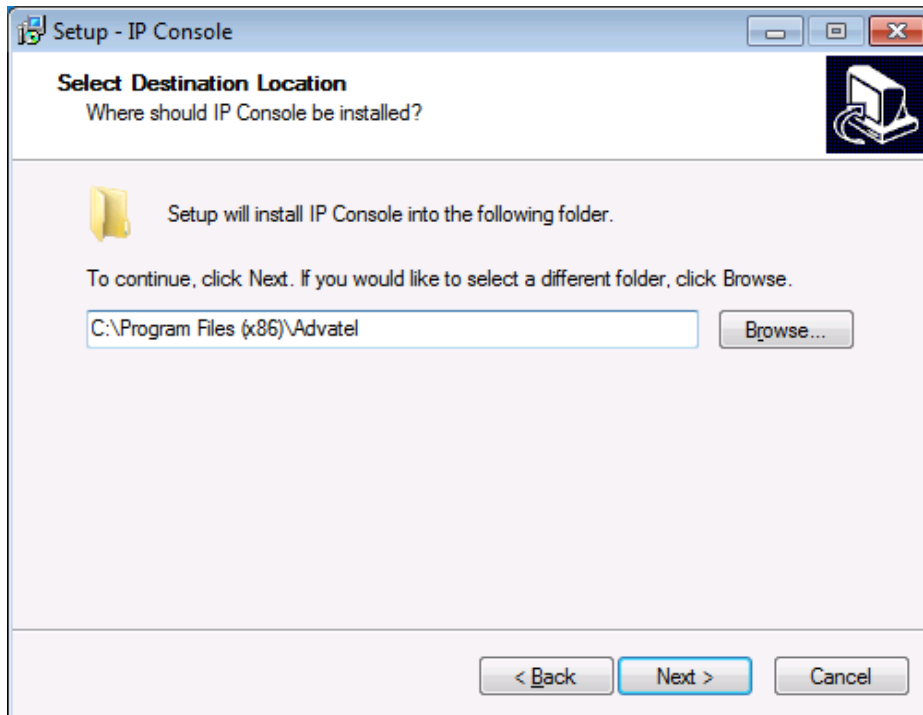
- 4) Click <Next> on the Welcome to Setup Wizard Screen.



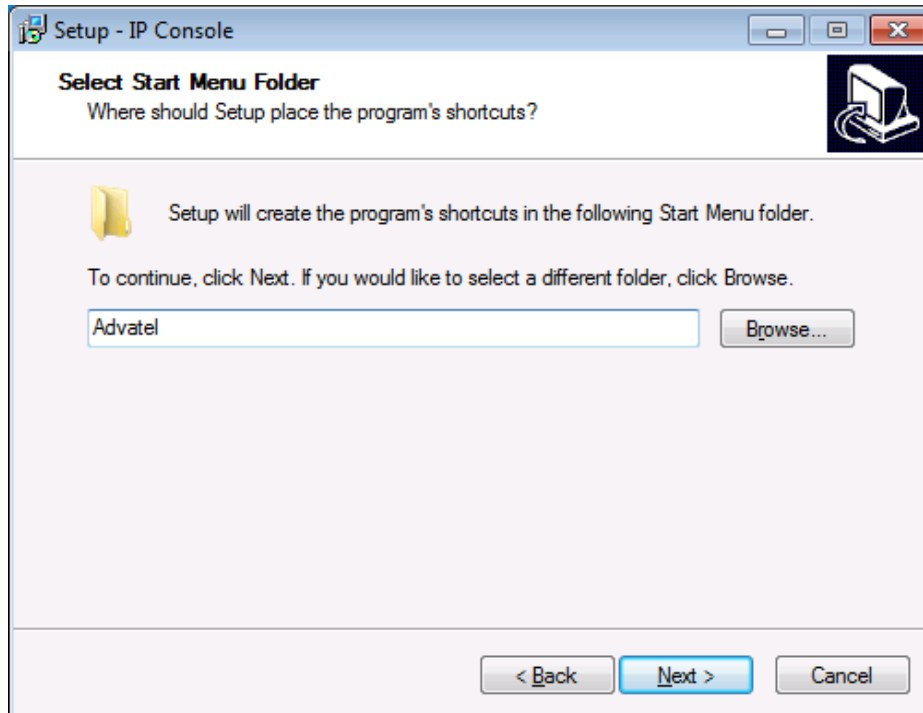
- 5) Accept licence and click next.



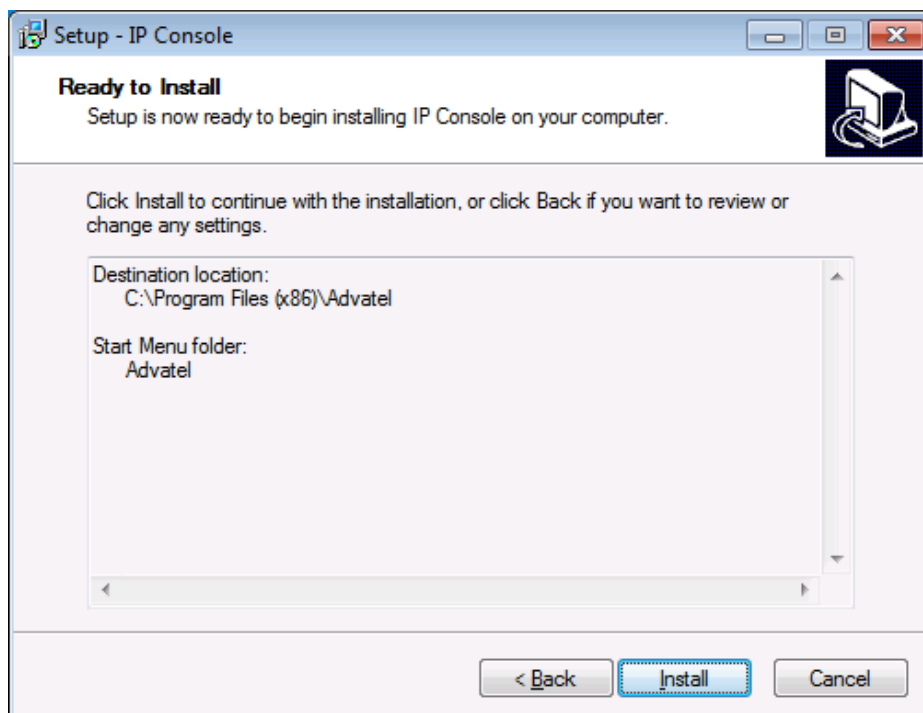
- 6) Click <Next> on the Select Destination Location screen.



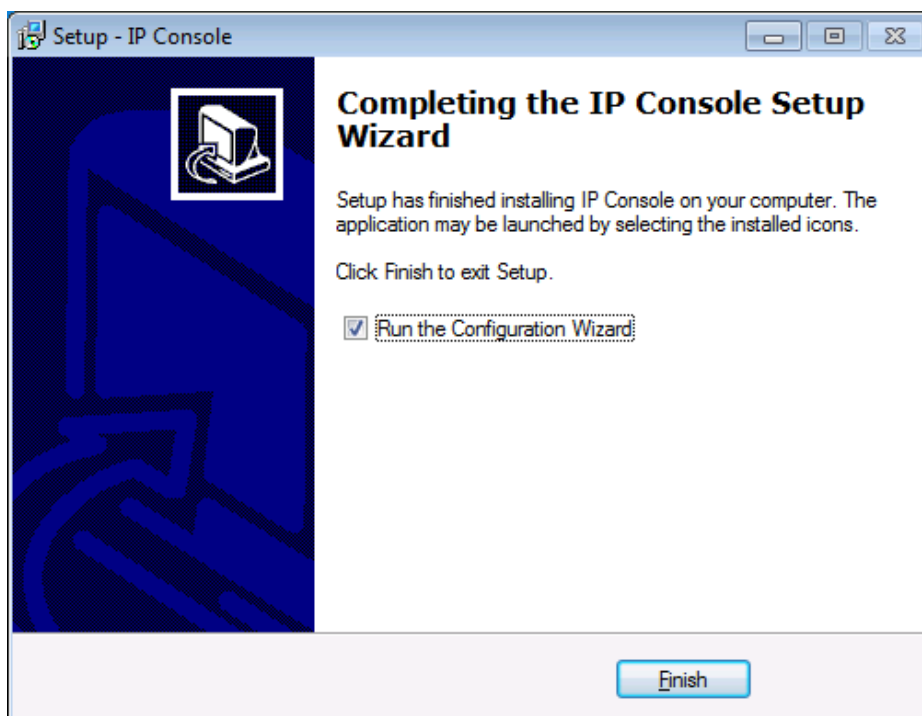
- 7) Click <Next> on the Start Menu Location screen.



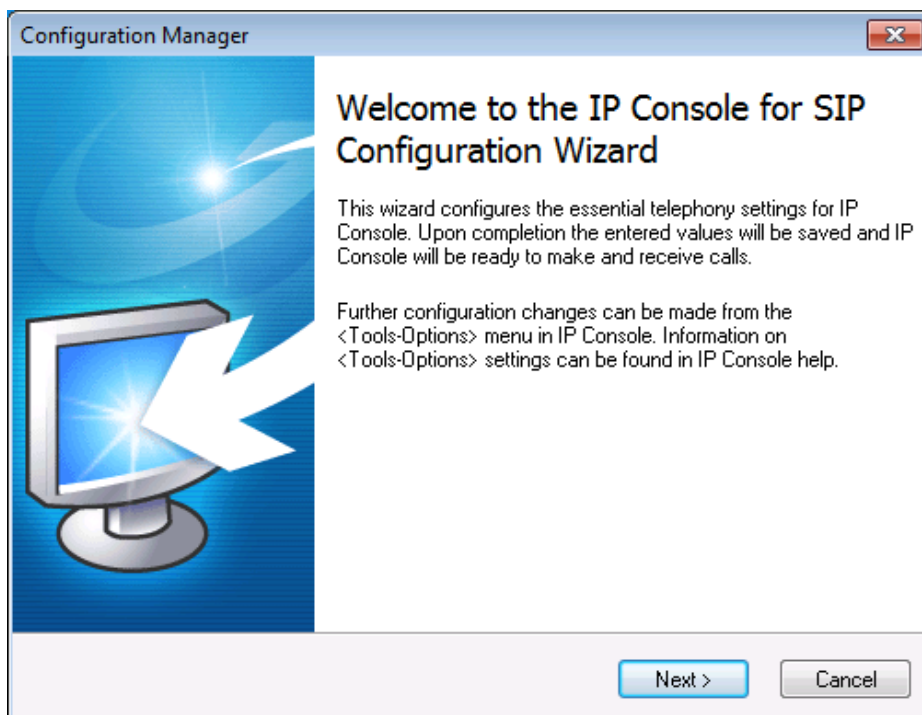
- 8) Review the installation information on the Ready to Install screen and if acceptable click <Install>.



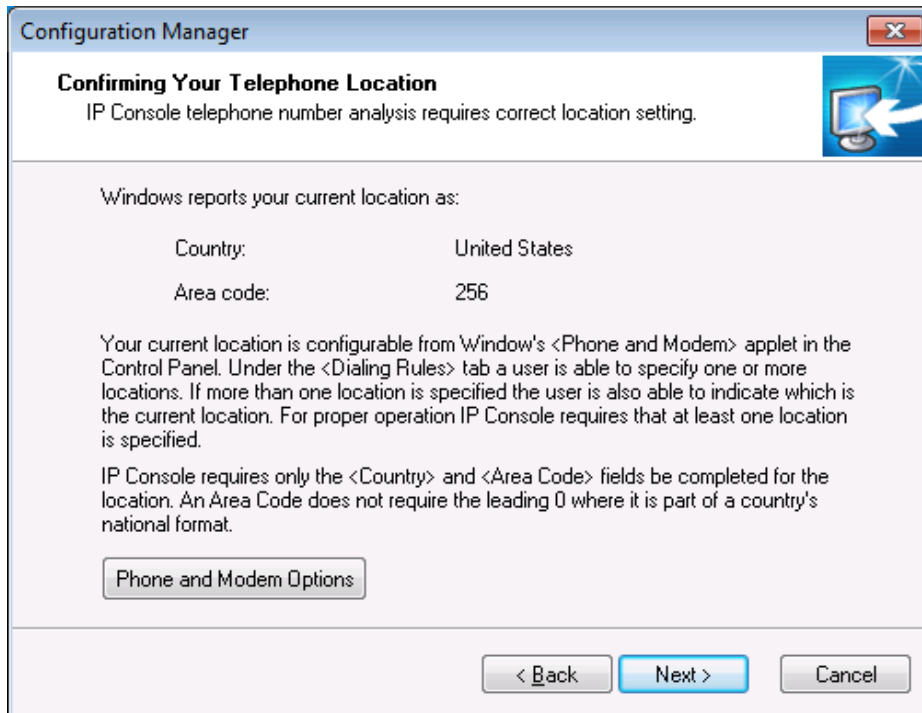
- 9) Click <Finish> on the Completing the Setup Wizard screen and the Configuration Wizard will start.



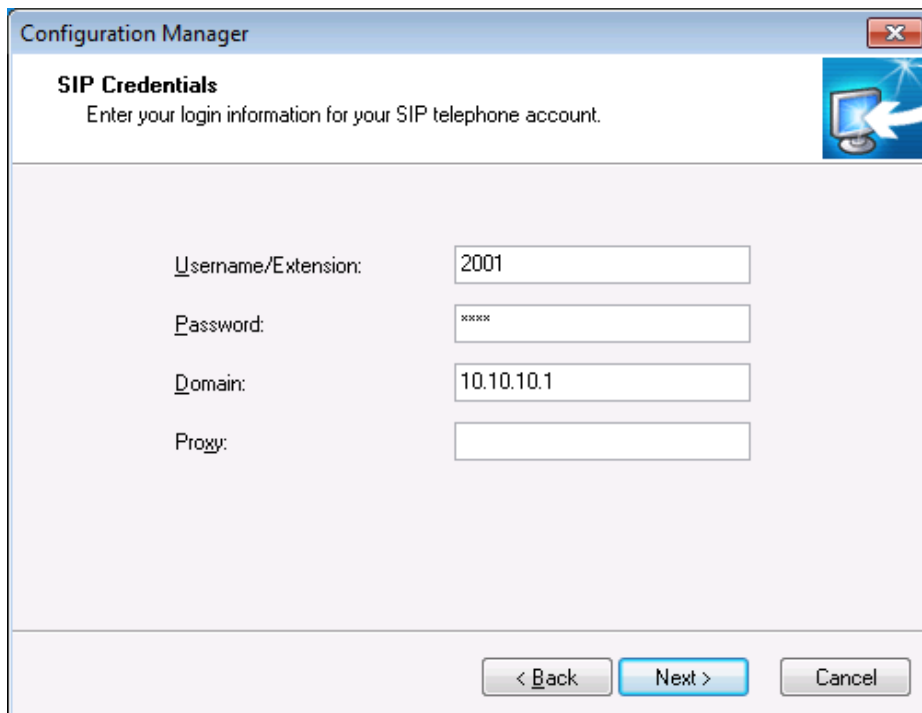
- 10) Click <Next> on the Welcome to SIP Configuration Wizard Screen.



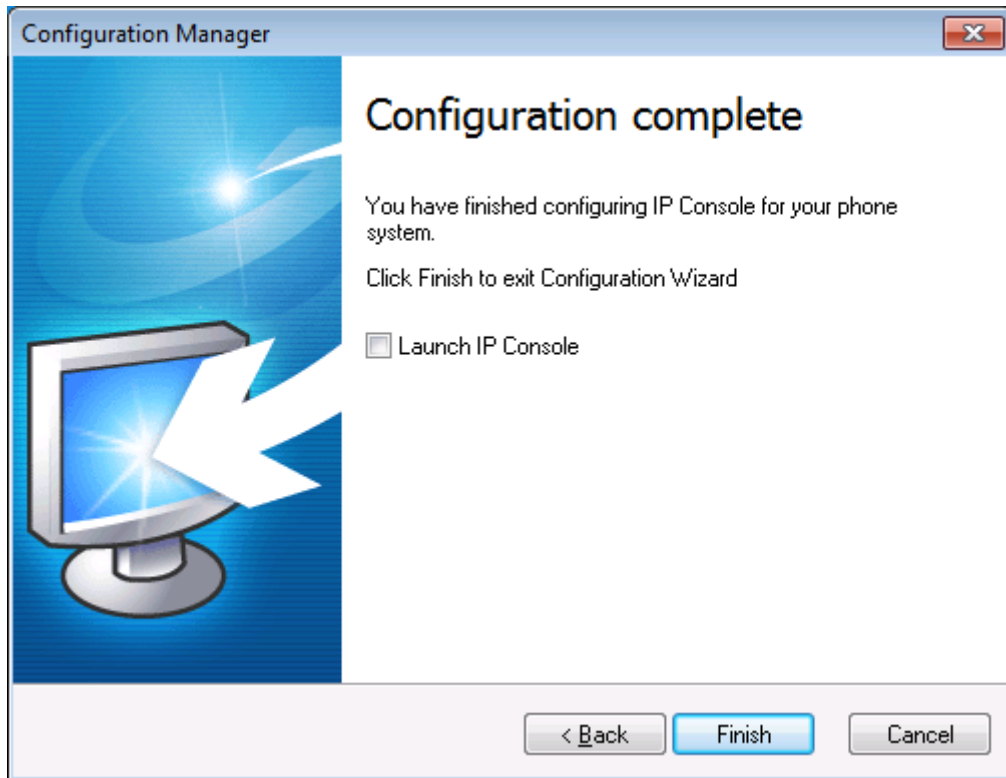
- 11) Click on <Phone and Modem Options> to specify the Country & Area code then click <Next>.



- 12) Specify the Username, Password, Domain (FQDN of SIP Server e.g. sip.example.local) & Proxy (if applicable) of the SIP Credentials and then click <Next>.



- 13) Select not to launch PhoneEasy Client and Click <Finish> on the Configuration complete Screen.



- 14) After the installation process the following items are installed onto the computer under Start> All Programs>AdvaTel> IP Console & Licensing (Activation & Deactivation).
- 15) Start the PhoneEasy Client and you will need to activate the license for your client via the Licence Activating Wizard. (**Internet access is required for this**)

The screenshot shows a Windows dialog box titled "AdvaTel Licence Activation Wizard". The main heading is "Software Registration". Below the heading, the text reads: "Please fill in the fields below (\*mandatory)". The form contains the following fields:

Company Name*:	AdvaTel		
First Name:	Phillip	Last Name:	Wong
Email*:	PhoneEasy.Support@adva	Phone Number:	+61386958695

At the bottom of the form, there are three buttons: "< Back", "Next >", and "Cancel".

## 1.2 Configuration - Procedure

- 1) Load the PhoneEasy Internal, External, Emergency & Favourites Directory into PhoneEasy IP Console by going to File>Export/Import using a csv file. The easiest way of getting a feel for importing and exporting a PhoneEasy directory is to insert one or two entries into a blank directory, export it, review the resulting exported CSV file, make a change or two before importing it again in to PhoneEasy. Refer to Appendix A for more information.
- 2) Configure the SIP Settings under Tools>Options>SIP Settings
  1. Username: The username part of your registration credentials required to establish a connection with your telephone service (e.g. 2001)
  2. Password: Password part of your registration credentials.
  3. Domain: The domain name of the user account (e.g. 10.10.10.1 or sip.example.local).
  4. Proxy: Some telephony services, Internet gateways, or firewalls may require SIP be routed to a proxy server. Enter the name or address of the proxy where required.
  5. Port: The IP port number to connect to for SIP signalling. (Default is 5060 and should not need to be changed)
  6. Set the Feature Settings as per your Switch configuration:
    - Music on Hold (Leave this Blank)
    - Resource List. (Status Group to be provided by your ADTRAN administrator e.g. <Status Group>@<Switch FQDN or IP Address>)
    - Group Pickup (Code to be provided by your ADTRAN administrator. This enables click on the “Pickup” Flexkey to Group Pickup a ringing Internal Contact)
    - Directed Pickup. (Code to be provided by your carrier. Default is \*52) (This enables right-click to “Pickup” a ringing Internal Contact which is being monitored).
  7. Set the Audio Settings accordingly.
- 3) Next Select <Tools-Options-Call Settings-Outgoing Calls> from the PhoneEasy Desktop window. Put in the following settings:

**Incoming calls**

“Voicemail number” (Default is \*98). The Voicemail number will be provide by the Telephony Administrator.

**Outgoing calls**

“Length of Internal Numbers” as e.g “4”
- 4) Next (if required) Select <Tools-Options-SMS Settings-Gateway Info & Proxy Settings> and put in the “User Name & Password” (*Provided by Messagenet*) and Proxy Settings (Provided by System Administrator). URL to register for a Messagenet Account is <https://www.messagenet.com.au/advatel/>.

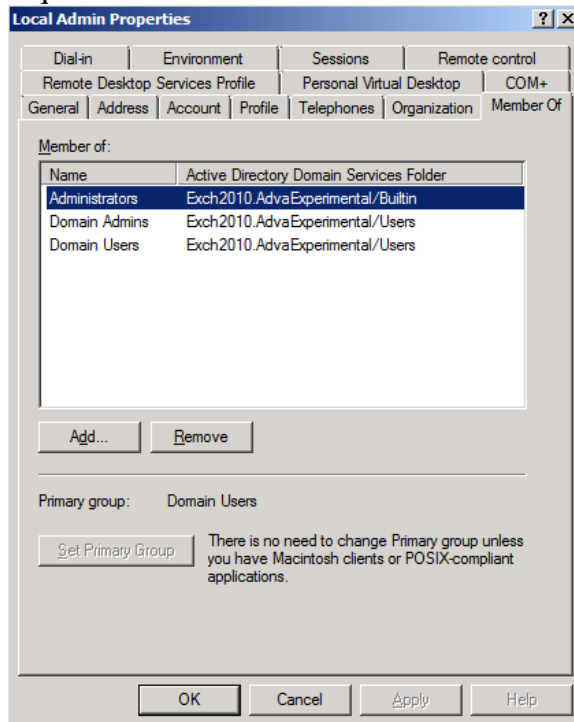
User Name - the user name that is used to access the SMS gateway. (*Provided by Messagenet*)

Password - the password that is used to access the SMS gateway. (*Provided by Messagenet*)
- 5) Click <OK> to save the changes.

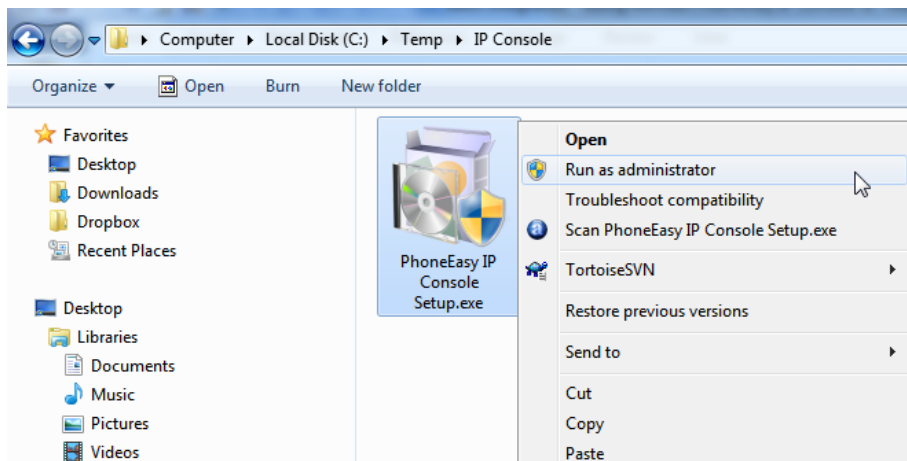
## Appendix A

### Windows Vista & Windows 7 Installation

- 1) (Standalone) Log into the PC with Local Administrator rights (Administrator, Default User) or the Domain Administrator User (Networked)
- 2) (Networked) Log into the PC with the Domain Administrator User
- 3) If the Domain Administrator User (Networked) login in not available, then a user with “Administrators”, “Domain Admins” & “Domain Users” group membership is required.

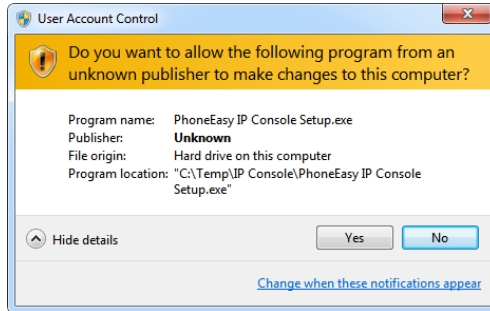


- 4) Launch the PhoneEasy installation by right clicking on “Setup.exe” and selecting “Run as administrator”.



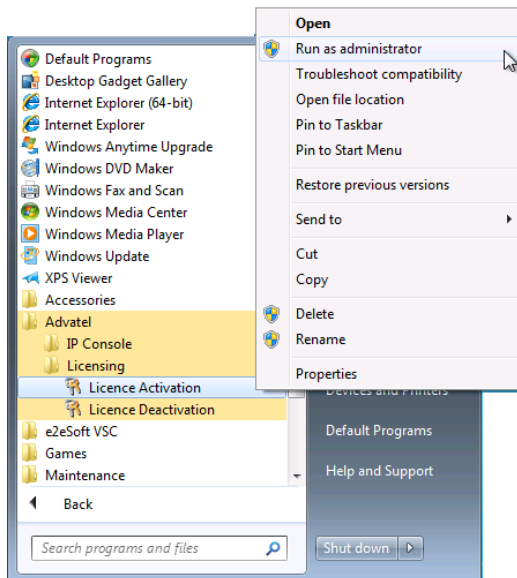


- 5) Allow the installation to commence by clicking “Yes” to the UAC warning

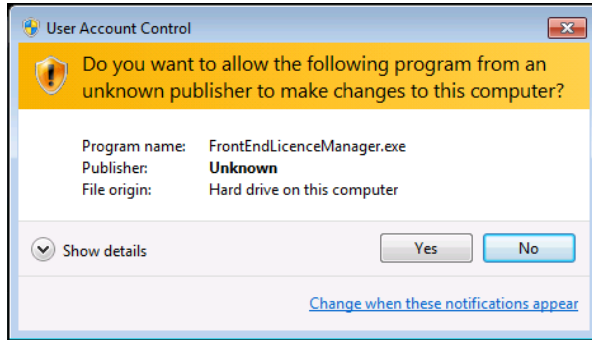


Note: If you are prompted for a username and password at this step, your current login does not have sufficient rights to perform a successful installation. Cancel the setup and log into the PC with a user account of sufficient privilege level, as defined in Step 3.

- 6) Follow Steps 3 to 14 on pages 1 to 7 to complete the installation.
- 7) After installation is complete, Activate the license by right clicking on “License Activation” found in Start>All Programs>AdvaTel>Licensing



- 8) Allow the Application by clicking “Yes” to the UAC warning



Note: If you are prompted for a username and password at this step, your current login does not have sufficient rights to perform a successful installation. Cancel the setup and log into the PC with a user account of sufficient privilege level, as defined in Step 3.

- 9) Complete the required fields in the License Activation Wizard  
10) Log off the PC  
11) Log into the PC with any “User” account

Upon successful installation PhoneEasy IP Console is now available for use by any users logged into the PC.

Note: Each new user will be required to configure SIP settings and Contacts, these settings are saved for future logins by the same user.

## Appendix B

### Internal

first_name	last_name	primary_number	mobile_number	department	location	email	user_1	user_2

### External

first_name	last_name	primary_number	mobile_number	organisation	address	email	user_1	user_2

### Emergency

contact_name	primary_number	call_type	description

### Favourites

contact_id	source_table_id	source_contact_id	first_name	last_name	primary_number	mobile_number	email